



July 10, 2009

As we at BVA Scientific enter into our 20th year of serving the scientific community, we would be remiss if we did not take the opportunity to thank you, our valued customers, for the years of loyalty, support and trust that you have shared with us. Throughout the years, our goal has been to provide personalized service for laboratories that need consultative options, personal attention and proven products.

We have always been interested in understanding and learning more about your business so we can get you the right products you need the first time. We have realized that your time is very valuable. We have wanted you to be able to spend your time running your laboratory instead of spending time searching for the valued product.

We have focused on bringing all of our customers both depth of product knowledge and responsiveness to your needs. We have been committed to doing things right the first time. We have always appreciated and wanted long term relationships with you, our valued customers.

We thank you again for allowing BVA Scientific to be one of your partners in the past 20 years. We look forward to bringing even more superior service and products to you as we move into the next 20 years. To our valued customers, we again extend our heartfelt gratitude for your business. To our prospective customers, we encourage you and welcome you to partner with BVA Scientific. Working with BVA brings you over 100 years of knowledge and experience in the scientific laboratory industry.

We Bring Value Beyond the Catalog!

Sincerely,

Nancy G. Davison

Nancy G. Davison
President

